

TERMS OF SALE PRICE AND DELIVERY POLICY

1. PRICES are subject to change without notice.
2. TERMS OF PAYMENT are 2% 10 days/Net 30. Cash discounts are not applicable to freight charges or taxes. Non-payment of taxes charged must be sustained with a valid tax exemption certificate. On invoices due for payment over 30 days, ICA reserves the right to charge 1 ½% interest charge per month on all past due invoices.
3. FREIGHT & HANDLING CHARGES- All shipments are FOB Lehigh, PA 18235. Customer pays any and all freight and handling charges incurred.
4. CLAIMS FOR SHORTAGES must be made within a 24 hour period after receipt of the material.
5. 25% restocking fee charged on insulation thicknesses up to and including 3" thick.
6. 35% restocking fee charged on insulation thickness over 3" thick.
7. All returns must be preceded by proper approval and identified by a return authorization number obtained from ICA's office.
8. All returns must reference the original invoice# and date on which the material was originally purchased.
9. Actual quantity returned is not to exceed the quantity stated on the return authorization by more than 5%.
10. A proper packing slip must be enclosed with all returned material.
11. All packing slips and paper work originating from customer must reference ICA return authorization number.
12. ICA will not accept returns for material that is order dated as more than one year old. Verification of order date is obtained from the original invoice #.
13. Note- ICA does not accept any discontinued lines for return.
14. No checks are issued by ICA against returned material. Credit due is applied to open balances or future orders.
15. Credit will be issued only on material returned in resalable condition. ICA does not issue credit on damaged or altered material.
16. No return on made to order fittings, this includes Victaulics, 45° weld ells, and all routed and mitered fittings.
17. Failure to comply with the above stated conditions of return will negate any claims to credit.
18. Any credit balances over 2 years old will be voided.